



# Parent Portal: Set up your parent portal account

[support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account](https://support.schoolbytes.education/hc/en-us/articles/5184859634191-Parent-Portal-Set-up-your-parent-portal-account)

School Bytes provides a parent portal to help your school communicate with you.

Our school is transitioning to School Bytes on **MONDAY 29 MAY**. The full functionality of the Finance module will be active on **TUESDAY JUNE 20**.


The School Bytes parent portal enables you to view all your children in one portal and process payments for multiple children in one transaction.

**IMPORTANT:** To ensure that the registration process works smoothly and you can link your account to your child(ren), make sure that you use the same email address that you have provided to the school or if using a different email address, an SMS verification code will be sent to the mobile phone number on record for you at the school.

To set up your parent portal, follow the steps below:

## Detailed steps

1. Open the parent portal link – <https://portal.schoolbytes.education/auth/login>


 **School Bytes**

**Log in to the parent portal**  
Or [create a new account](#)

Email address

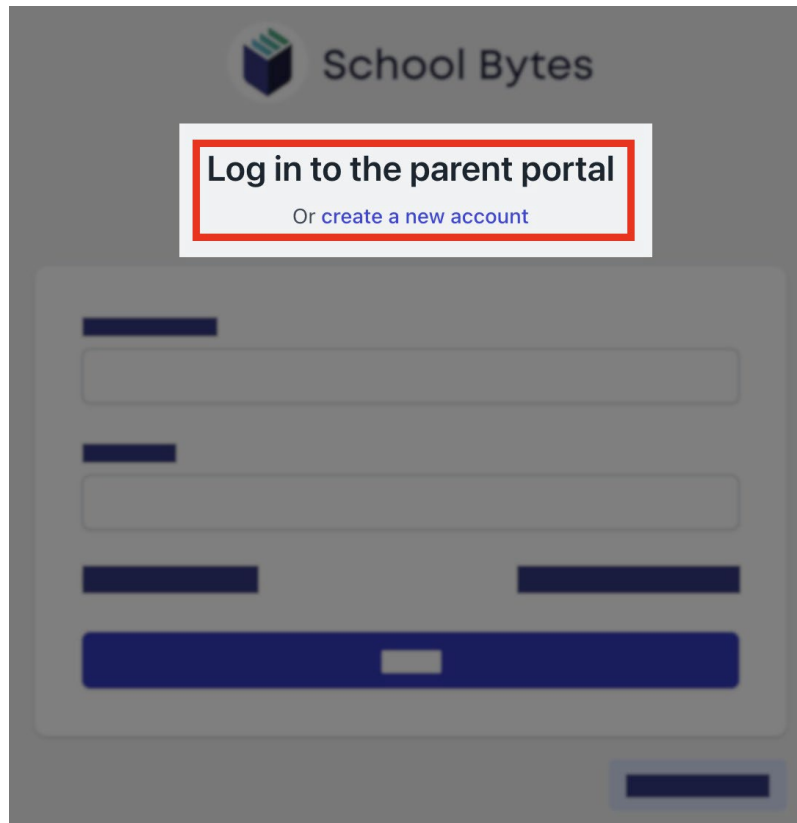
Password

Remember me [Forgot your password?](#)

[User guides](#) 

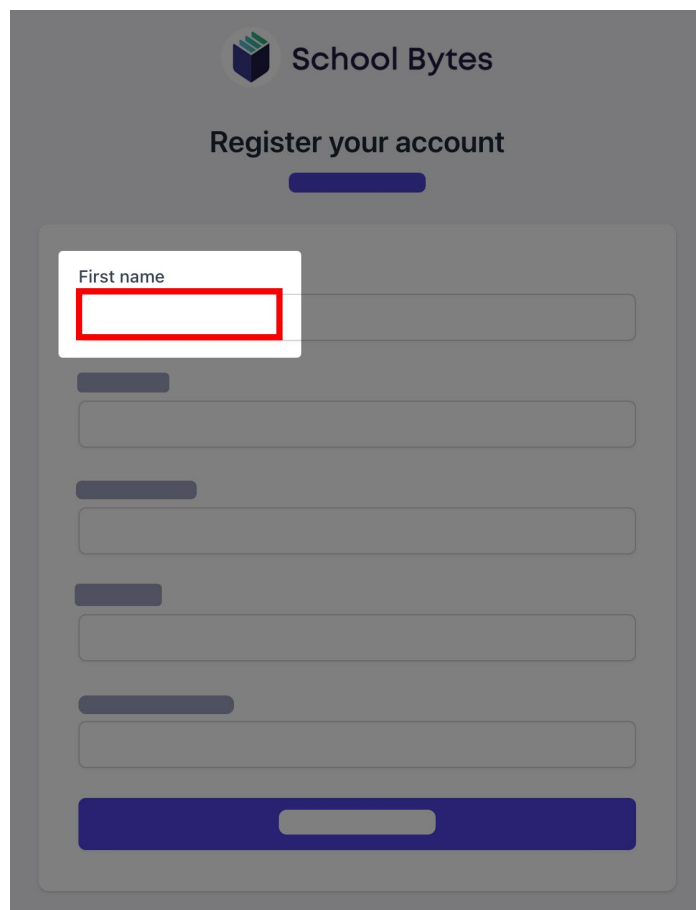
2. Select the create a new account link.

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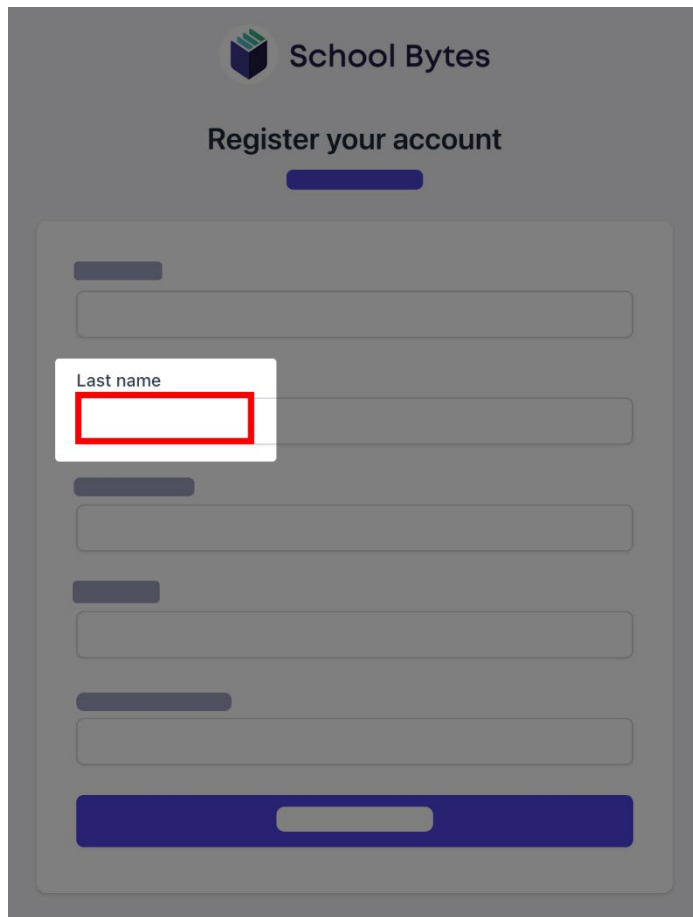
3. Enter your first name as it appears on your student's profile at the school.

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4. Enter your last name as it appears on your student's profile at the school.

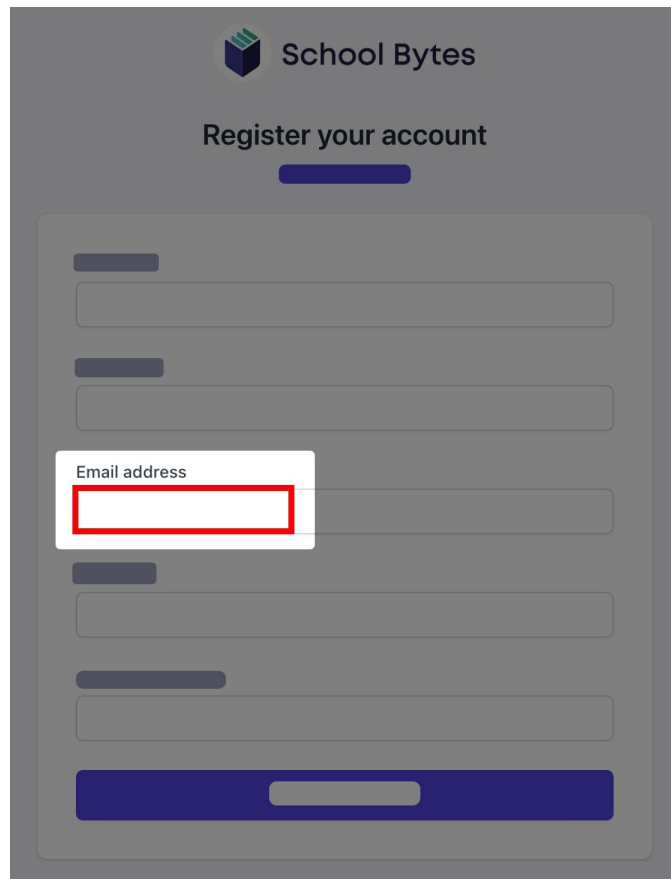
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The screenshot shows the 'School Bytes' registration page. At the top, the logo and text 'School Bytes' are displayed. Below that, the heading 'Register your account' is centered. A dark blue button is positioned under the heading. The registration form consists of several input fields, each preceded by a dark grey label. The second input field from the top is highlighted with a red border, and a white tooltip box with the text 'Last name' is positioned above it. At the bottom of the form is a large dark blue button with a white arrow pointing to the right.

5. Enter the email address that you use for school communication.

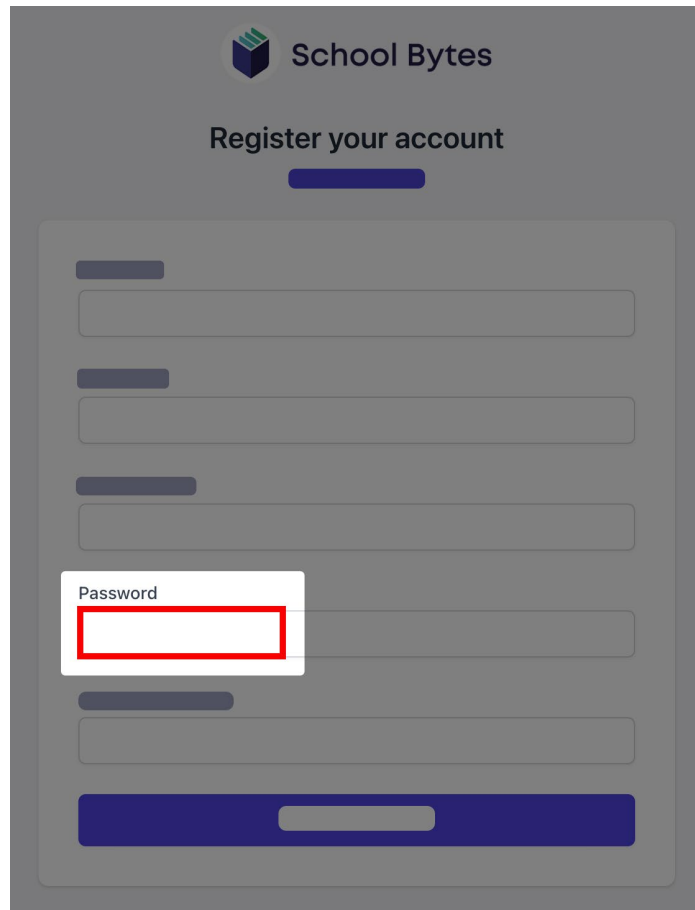
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The screenshot shows the 'School Bytes' registration page, identical to the previous one. The heading 'Register your account' and the dark blue button below it are visible. In this screenshot, the third input field from the top is highlighted with a red border, and a white tooltip box with the text 'Email address' is positioned above it. The rest of the form, including the labels and the bottom button, remains the same.

## 6. Enter a password.

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School Bytes

Register your account

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Password

[Redacted]

[Redacted]

[Redacted]

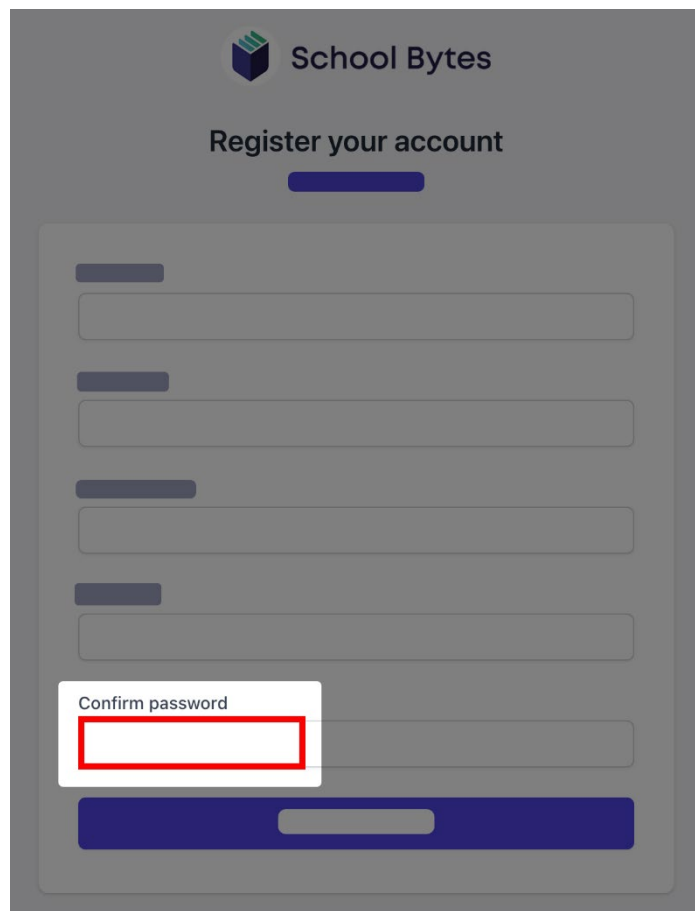
[Redacted]

[Redacted]

[Redacted]

## 7. Confirm the password.

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School Bytes

Register your account

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

Confirm password

[Redacted]

[Redacted]

## 8. Select create account.

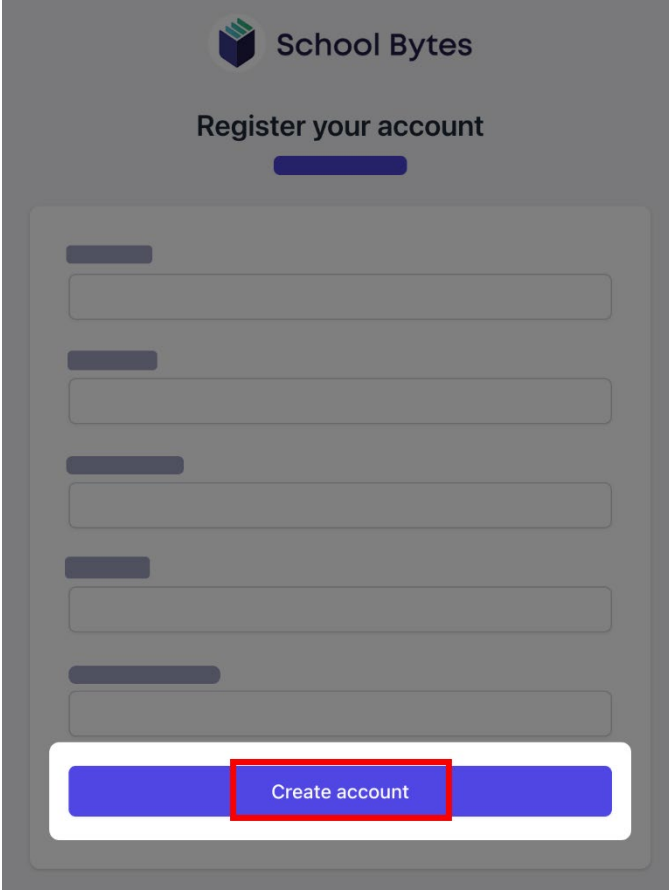
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An email will be sent to the email address nominated so that you can verify your access to the email address.

Once you have created your account, log in to the School Bytes parent portal.

You can now link your account to all students in schools that use the School Bytes platform.

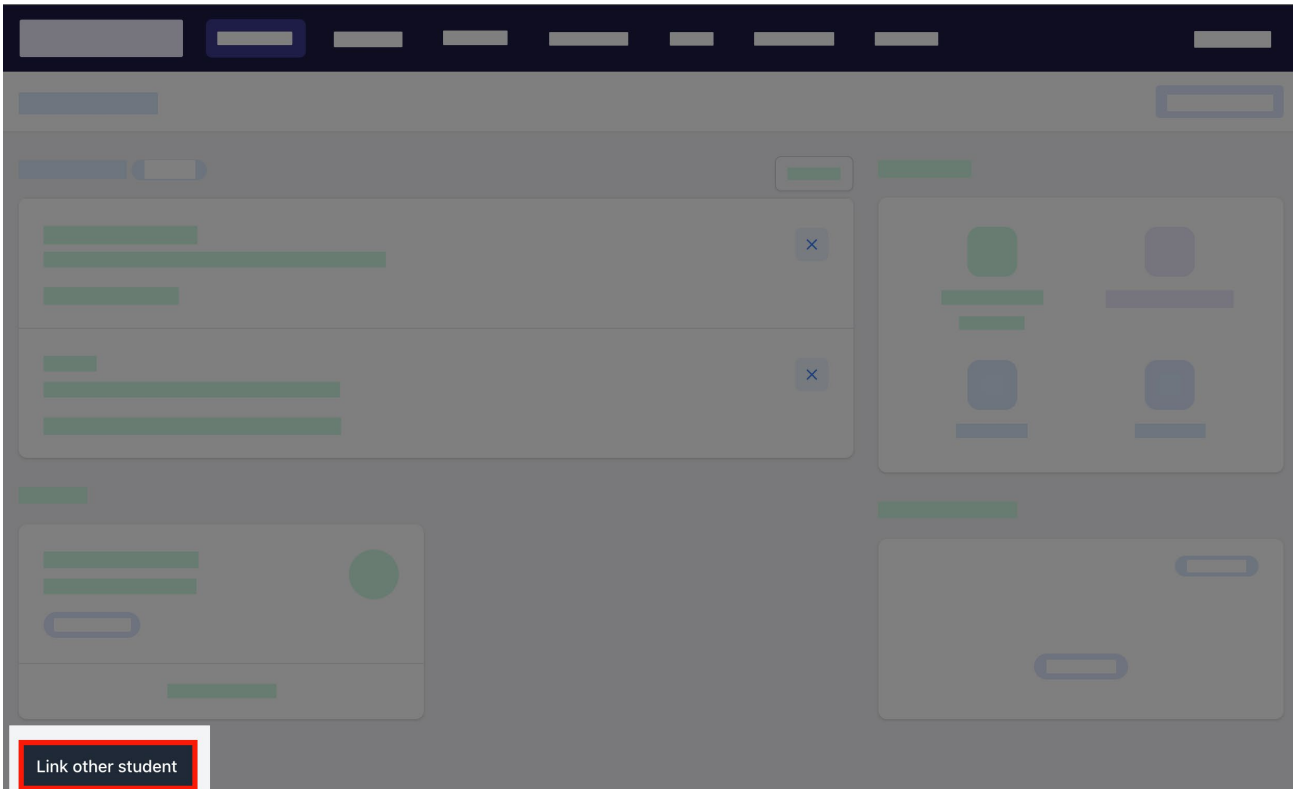
When linking a student, the system automatically matches the data you provided with details stored on the student's school profile.



The image shows a registration form for School Bytes. At the top, there is the School Bytes logo and the text "School Bytes". Below this is the heading "Register your account" followed by a blue progress bar. The form contains five input fields, each with a label above it. The labels are partially obscured by dark grey bars. At the bottom of the form is a blue button with the text "Create account", which is highlighted with a red rectangular border.

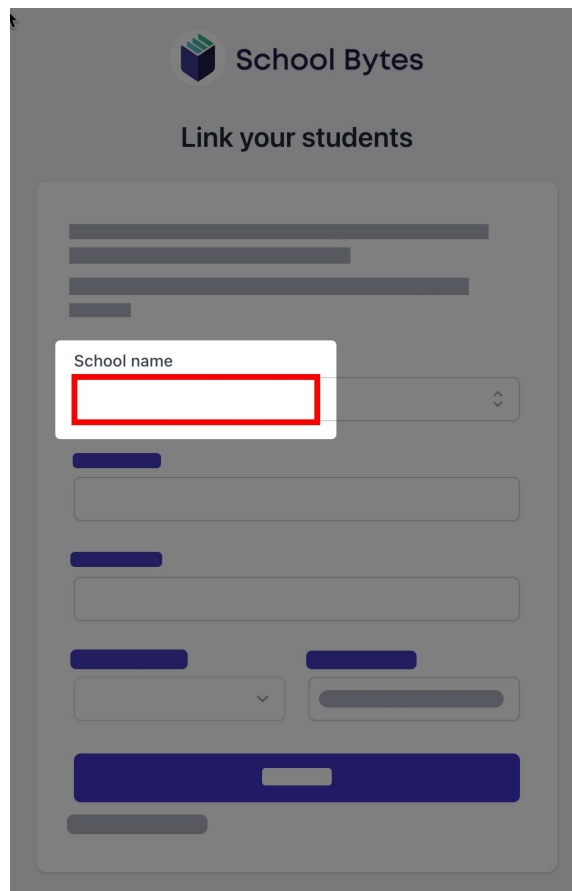
## 1. Select link other student.

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## 2. Search for the school's name.

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3. Enter the student's first name.

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The screenshot shows the 'School Bytes' logo at the top left and the title 'Link your students' centered below it. The form contains several input fields. A white callout box with a red border is positioned over the first name input field, containing the text 'First name' and a red rectangular box for text entry. Other fields include a dropdown menu, a date selector, and a large blue button at the bottom.

4. Enter the student's last name.

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This screenshot is identical to the one above, showing the 'School Bytes' logo and 'Link your students' title. In this instance, the white callout box with a red border is positioned over the last name input field, containing the text 'Last name' and a red rectangular box for text entry. The rest of the form elements, including the dropdown menu, date selector, and blue button, are the same as in the previous image.

5. Select the student's current grade.

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The screenshot shows the 'Link your students' form in the School Bytes application. The form contains several input fields for student information. The 'Current grade' dropdown menu is highlighted with a red box, indicating the step to select the student's current grade. The form also includes a 'Date of birth' field and a large blue button at the bottom.

6. Enter the student's date of birth.

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The screenshot shows the 'Link your students' form in the School Bytes application. The 'Date of birth' field is highlighted with a red box, indicating the step to enter the student's date of birth. The form also includes a 'Current grade' dropdown menu and a large blue button at the bottom.



## 7. Select search.

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If all student information matches with parent information according to the student's official enrolment stored at the school, the system will add the student to the parent account automatically.

### Further assistance

If you are unable to link a student to your account or if you have any questions relating to this article, please contact our school.



The screenshot displays the 'School Bytes' interface for linking students. At the top, the 'School Bytes' logo and the title 'Link your students' are visible. Below the title, there is a form with several input fields, some of which are partially obscured by dark blue bars. The form includes a dropdown menu, a text input field, and a search button labeled 'Search' which is highlighted with a red rectangular box. The overall background is a light gray color.